

# November

2015 HOLIDAY CALENDAR



SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
1	2	3 REMEMBRANCE DAY (CAN)	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20 Last date for qualified ASN and RMA delivery within SLA for all US warehouses  Last date to submit standard work orders within SLA for all warehouses	21
22 UPS Air & Ground, FedEx Air & Ground, USPS closed	23	24	25	26 THANKSGIVING (US) US warehouses closed UPS Air & Ground, FedEx Air & Ground, USPS closed	27 BLACK FRIDAY	28 FedEx Ground closed (FedEx Air open)
29 UPS Air & Ground, FedEx Air & Ground, USPS closed	30 CYBER MONDAY SHIPPING SLA EXCLUSION	1	2	3	4	5

## ✓ TIPS TO SUCCEED

### Get your inventory in early

Until November 20, we'll be focused on preparing new inventory for the holidays. Send inventory early.

### Give us a forecast

If you expect high order variability this holiday period, please provide us with your forecast by contacting [customercare@shipwire.com](mailto:customercare@shipwire.com).

### Submit standard work orders ASAP

Standard work orders require longer processing times during peak season. Standard work orders approved and accepted after November 20th are not guaranteed to be complete in time for Christmas delivery.

### Plan ahead to avoid delays

Starting November 25th, we'll be focused on getting orders out the door and into the hands of end customers in time for the holidays.

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
29	30	1 Shipping SLA Exclusion	2 Shipping SLA Exclusion	3	4 Last date for qualified ASN and RMA delivery within SLA for all non-US warehouses	5 FedEx Ground closed (FedEx Air open)
6 HANUKKAH STARTS	7	8	9	10	11	12 FedEx Ground closed (FedEx Air open)
13 UPS Air & Ground, FedEx Air & Ground, USPS closed	14 HANUKKAH ENDS Shipping SLA Exclusion	15	16	17	18	19 FedEx Ground closed (FedEx Air open)
20 UPS Air & Ground, FedEx Air & Ground, USPS closed	21 No ASN delivery attempts to Canada, Australia, or Netherlands accepted	22 No ASN delivery attempts to Canada, Australia, or Netherlands accepted	23 No ASN delivery attempts to Canada, Australia, or Netherlands accepted	24 CHRISTMAS EVE No ASN delivery attempts to Canada, Australia, or Netherlands accepted	25 CHRISTMAS All warehouses closed No ASN delivery attempts to Canada, Australia, or Netherlands accepted UPS Air & Ground, FedEx Air & Ground, USPS closed	26 BOXING DAY All warehouses closed No ASN delivery attempts to Canada, Australia, or Netherlands accepted FedEx Air & Ground closed
27 All warehouses closed No ASN delivery attempts to Canada, Australia, or Netherlands accepted UPS Air & Ground, FedEx Air & Ground, USPS closed	28 BOXING DAY OBSERVED All Canada, UK, Hong Kong & Australia closed No ASN delivery attempts to Canada, Australia, or Netherlands accepted Canada Post, Royal Mail, Hong Kong Post, and Australia Post closed	29	30	31 NEW YEAR'S EVE	1 NEW YEAR'S DAY All warehouses closed UPS Air & Ground, FedEx Air & Ground, USPS closed	2 All warehouses closed FedEx Ground closed (FedEx Air open)

### ✓ TIPS TO SUCCEED

#### Questions on carrier service levels to a given destination?

Contact [customercare@shipwire.com](mailto:customercare@shipwire.com) with questions about last day to ship dates related to specific carriers, locations, or destinations. To be safe, drop orders the day prior to cutoff.

#### ASN delivery attempts

From December 21st through December 28th, ASN deliveries to warehouses in Canada (Toronto and Vancouver), Australia, and the Netherlands will be rejected. These facilities will reopen for ASN deliveries on December 29th.

#### Pay attention to warehouse closures

Many of our warehouses will be closed from December 23rd through December 28th. Inform customers of final shipping dates and don't let your inventory get stuck in the warehouse.